# TIPS FOR TURNING CHALLENGES INTO VICTORIES

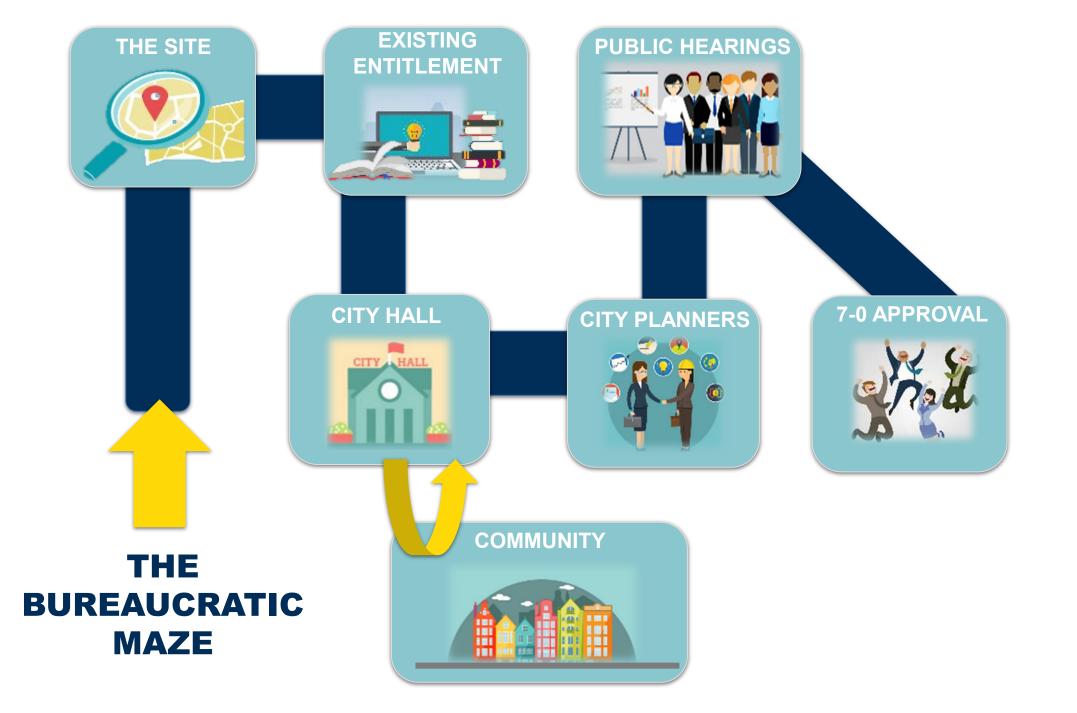
### LAI ORANGE COUNTY PRESENTED BY CORALEE NEWMAN

January 20, 2022



## ENTITLEMENT PROCESS







## MAJOR to MINOR

- General Plan Amendments
- Zoning Regulations
- Subdivision Maps
- Master Plans/Site Plans
- Conditional Use Permits
- Code Compliance Review
- Building Permits
- Occupancy Permits



## **KEY POLICY & REGULATIONS**

#### **GENERAL PLAN**

Set goals to guide its future build out, establishing required infrastructure, zoning and uses regionally and on each land parcel

#### ZONING

A tool to implement the General Plan. It divides the community into districts and prescribes (Development Standards) what can and can not be built on each parcel

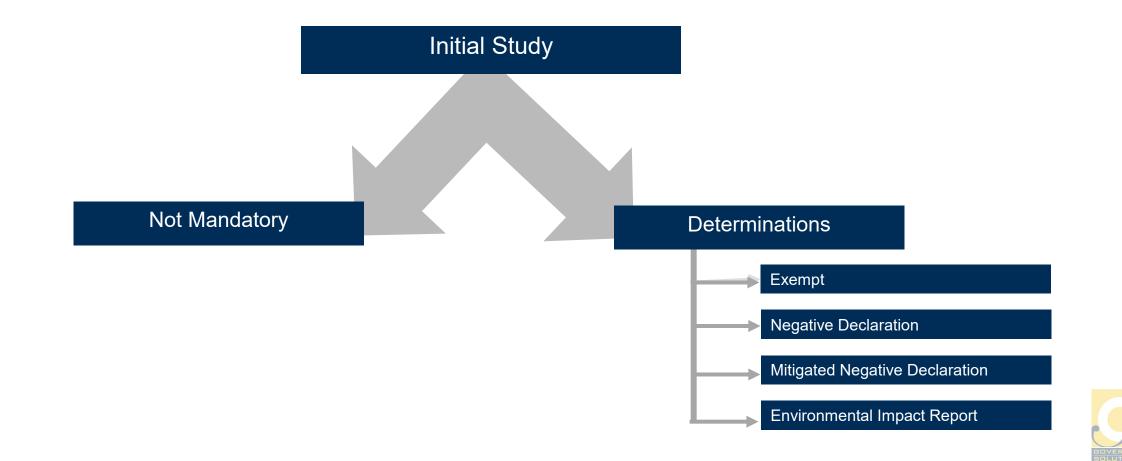
#### LOCAL INITIATIVES

#### **STATE MANDATES**

RHNA SB9, SB10



## CEQA Environmental Review



## SITE SPECIFIC REGULATIONS

**Conditional Use Permits - Ability to permit certain uses that might not otherwise be allowed, as long as the applicant agrees to certain conditions.** 



### **CREVIER CLASSIC CARS** EVENT SPACE

CITY OF COSTA MESA Planning Commission Public Hearing Monday, November 8, 2021

### **CREVIER CLASSIC CARS**

CLEVIEL CLESSIC CON COMPONY





**CREVIER CLASSIC CARS** 

REAP

### 7 T PS for ENTITELEMENT SUCCESS

- ① VISIT THE SITE
- (2) BUILD RAPPORT WITH CITY STAFF, COMMUNITY, & DECISION MAKERS
- ③ CRAFT A SUPPORTABLE POSITION
- (4) SOFT ON PEOPLE HARD ON ISSUES
- 5 PEOPLE HEAR WHAT THEY SEE
- 6 BE AN EXTRAORDINARY PROBLEM SOLVER
- 7 TIME + INFORMATION = POWER



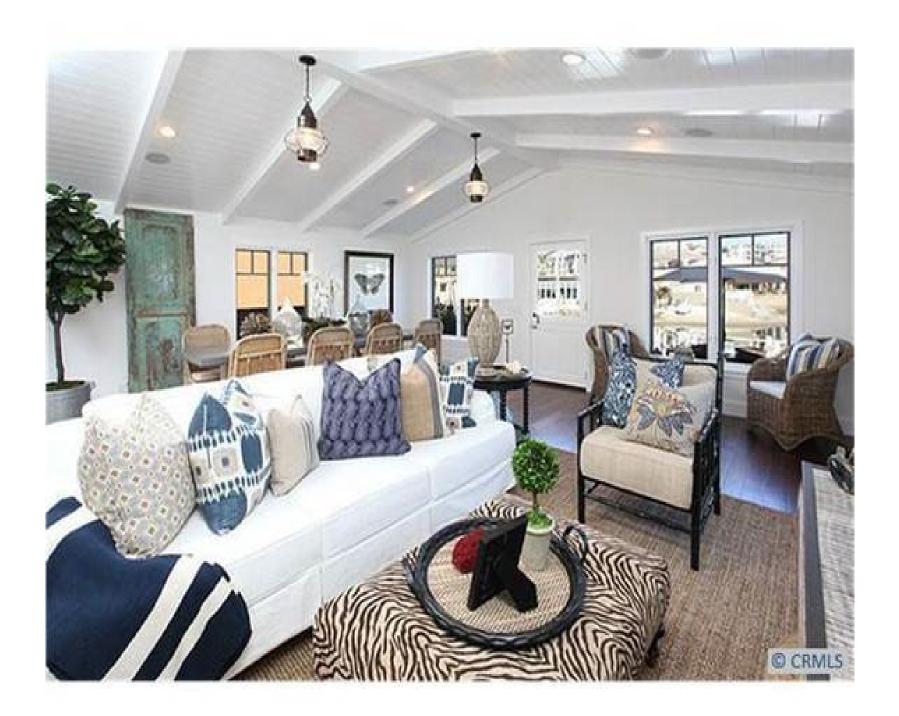
## VISIT THE SITE

- Ask Questions
- Listen Actively
- Probe beneath statements of position
- Hypothesize regarding actual interests
- Check your understanding of interests and desirable solutions
- Take Notes



### **4024 CHANNEL PLACE**

City of Newport Beach Planning Commission Public Hearing July 9, 2015







## **BUILD RAPPORT**

## CITY STAFF, COMMUNITY & DECISION MAKERS

### Invest in building rapport

rather than jumping directly to the substance.



### LAY THE FOUNDATION FOR A SUPPORTABLE POSITION



### Good developers don't take positions – They craft them

carefully putting in place the supporting planks with an eye to making the resulting edifice robust yet flexible





## **RESIDENCES** AT NEWPORT CENTER

## **PROJECT STATS**

Existing Site – Carwash located on Newport Center Drive Total Lot Area 54,959 SF Approximately 1.26-AC

- 4 Stories of Residential
- 28 Luxury Condominiums
- 2 Levels of Underground Parking
  - 83 Total Parking Spaces
- 15,830 SF Open Space





**EXISTING VIEW** Harbor View Hills Community – Crown Dr. & Ebbtide Rd. (EIR – Existing View 1)





**PROPOSED VIEW** Harbor View Hills Community – Crown Dr. & Ebbtide Rd. (EIR – Proposed View 1)





#### **PERSPECTIVE FROM ANACAPA**

### SOFT ON PEOPLE HARD ON ISSUS

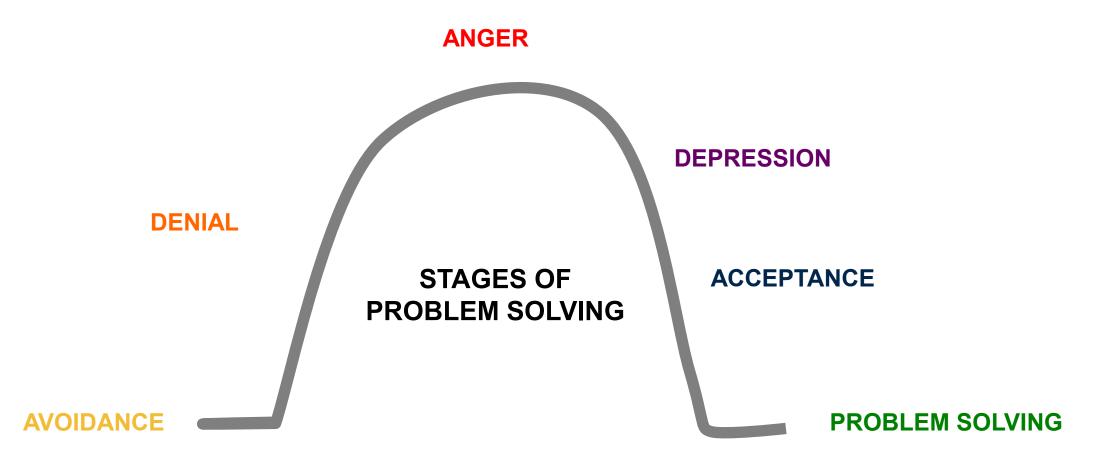
- Be Unconditionally Constructive
- Accept the people; Treat them with respect.
- Seek to Understand Their Views
- Explore the Merits Together, Side-by-Side: Separate the parties from their arguments and actions.

- Speak for yourself, not for them
- Don't Argue, Step to their Side
- Agree Whenever You Can



### SOFT ON PEOPLE HARD ON ISSUS







Adapt & Improve

## CUP Modification & Zone Change Irvine City Council

111

APRIL 25, 2017





### Community Outreach

#### OCT 2013 - FEB 2017

20 Meetings with Concordia East and Concordia West

#### NOV 2016 - DEC 2016

#### **3 Meetings held with Turtle Rock Homeowners**

(Communities that commented on Draft Environmental Impact Report)

Meeting Invitations Sent: 1,472

#### DEC 2016 - MAR 2017

#### 35,000 Mailers Sent to Surrounding Neighborhoods

#### "Adapt & Improve" Interactive Website

- 73 Emails from Irvine residents supporting the plan
- 4 Emails from Irvine residents opposing the plan

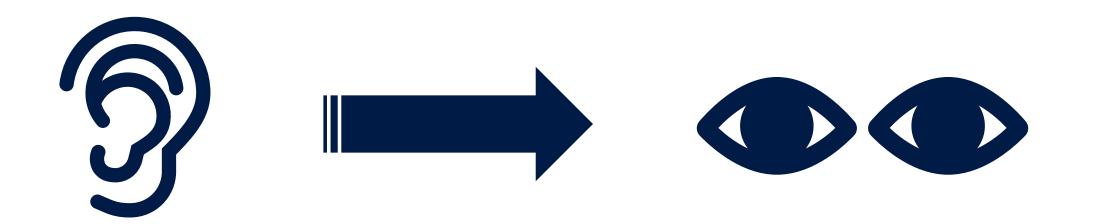
#### Supporter Postcards Mailed to City of Irvine

135 Postcards from Irvine residents supporting the plan





### PEOPLE HEAR WHAT THEY SEE





### SOUTH COAST WATER DISTRICT

Tunnel Stabilization & Sewer Pipeline Replacement

2 Mile Tunnel

Completed May 1, 2021





### TUNNEL REPAIR PROJECT







### BE AN EXTRAORDINARY Problem Solver

- "Help me understand your needs. Why?"
- "What would be wrong with...?"
- "Why Not?"
- "What if ...?"
- "Under what circumstances could you agree?"





### BE AN EXTRAORDINARY PROBLEM SOLVER

- "How would you solve this problem?"
- "What would you do if you were in my shoes?"
- "How did you arrive at this figure?"
- "How are others handling this same problem?"



93-ACRE
General Plan & Specific Plan Amendments for
1,124,313 SF of retail, office and industrial and 192 residential units

HOME RANCH

C.J. SEGERSTROM & SONS



#### HOME RANCH

#### C.J. SEGERSTROM & SONS





#### C.J. SEGERSTROM & SONS



### TIME + INFORMATION = POWER





JOHN WAYNE AIRPORT AREA - BIRDSEYE VIEW





UPTOWN NEWPORT – MASTER SITE PLAN 25 ACRES 1,244 RESIDENTIAL UNITS 11,500 S.F. RETAIL





UPTOWN NEWPORT – MASTER SITE PLAN 25 ACRES 1,244 RESIDENTIAL UNITS 11,500 S.F. RETAIL





ONE UPTOWN NEWPORT BIRDS EYE PHOTO FROM JAMBOREE RD





PARKHOUSE RESIDENCES EXTERIOR RENDERING





PARKHOUSE RESIDENCES PHOTO OF GREAT ROOM





PARKHOUSE RESIDENCES PHOTO OF PRIVATE DECK



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